

INFOGRÁFICO OUVIDORIA PRODAM

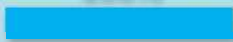
Resumo das manifestações recebidas no ano de 2023



TOTAL DE MANIFESTAÇÕES

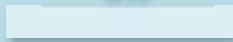
593

100%



NO PRAZO

0%



FORA DO PRAZO



ATENDIMENTOS OUVIDORIA: 537

TEMPO MÉDIO: 2,6 DIAS

ATENDIMENTOS SIC: 56 (6 Indeferidos)

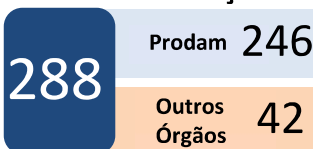
TEMPO MÉDIO: 7,0 DIAS

RELACIONADO À PRODAM

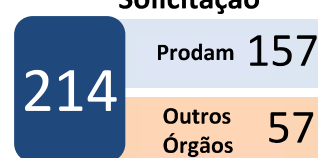


TIPO DE MANIFESTAÇÃO

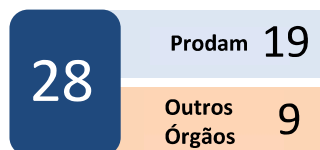
Reclamação



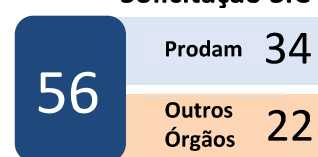
Solicitação



Denúncia



Solicitação SIC

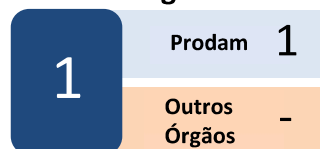


TIPO DE PÚBLICO

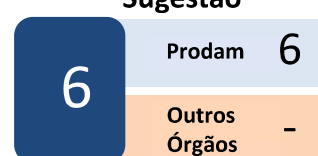
559
Externo

34
Interno

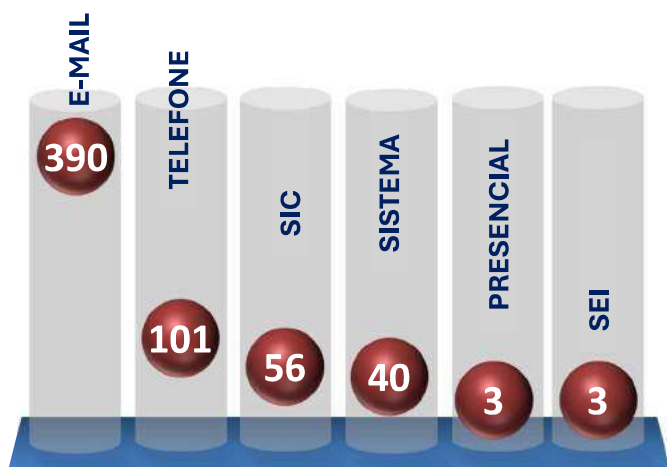
Elogio



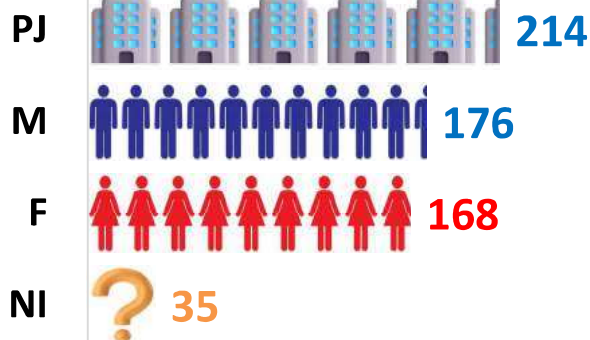
Sugestão



CANAIS DE ATENDIMENTO



TIPO DE DEMANDANTE/GÊNERO



Empresa de Tecnologia da Informação e Comunicação do Município de São Paulo

Rua Líbero Badaró, 425 - Centro - CEP: 01009-905 - São Paulo - SP



/ProdAmSP